



# **Better health** programme

# **Welcome**

**Stakeholder Forum**

29 June 2016

# Welcome

- Introduction
- Purpose of the evening
- Better Health programme: video – the story so far
- Workshop
  - Developing possible solutions (scenarios) - long list so far
  - Draft decision making criteria
- Feedback



**Better health**  
programme is about...

“**Meeting patient needs now**  
and **future proofing** for the coming generation  
with consistently **better health and social care**  
delivered in the **best place**  
and **within available resources.**”

# Engaging our stakeholders

- Today is part of a series of engagement events to listen to views about the future of services
- Stakeholders here tonight include patients and public, staff and partner organisations
- Engagement will continue over the next few months
- There will be a formal consultation in the Autumn

**We need your help exploring solutions for the communities we serve, and to help us decide what we should consult on.**

No decisions have been made about changes, and no options have been agreed.



(Video available on website)

# Workshop

# Format...

- Round table discussions
- Led by a facilitator, recorded by a note taker
- Looking forward not backward
- Everyone's view is equally valid
- Keeping to time



We need your help exploring which solutions could be the right ones for the communities we serve.

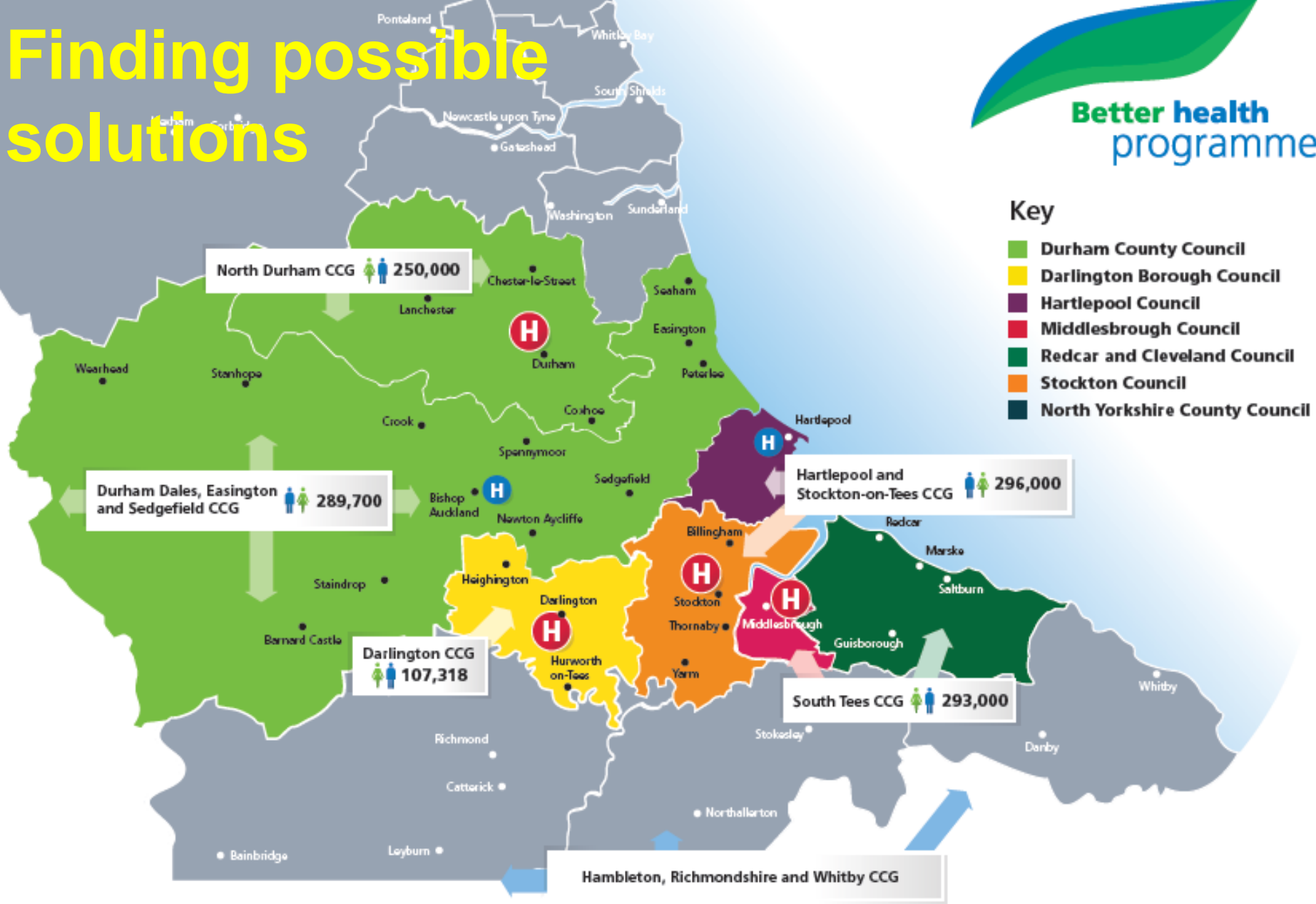
# Will possible solutions...

1. achieve more of the **700 quality standards**?
2. **improve results for patients**, eg. survival from illnesses, reduce complications?
3. **improve staffing**, recruitment and retention, reduce locums?
4. minimise **impact on access** by car, public transport or ambulance?
5. **reduce waits and delays**, eg. A&E, discharge?
6. be within **existing resources** and facilities?
7. **support research** to improve care?

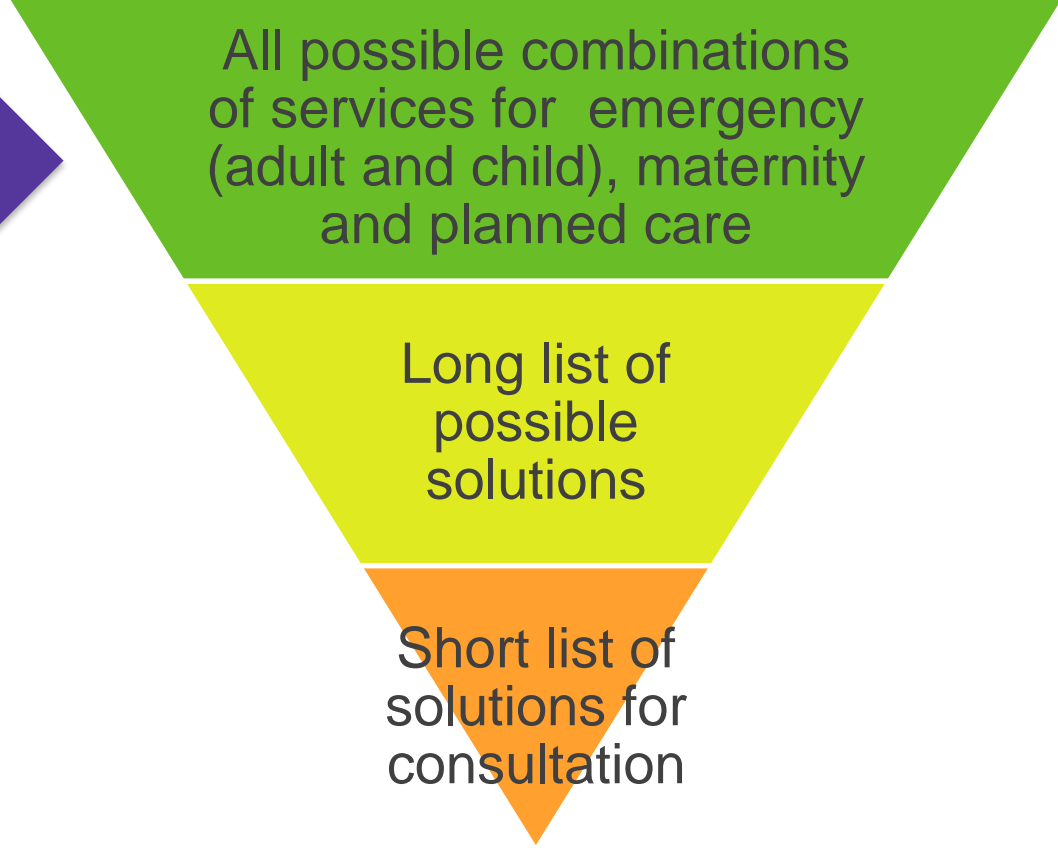
# Key questions – discussion

- What do you think about these questions?
- Are there any others you would ask and why?
- How would you rank them in importance?

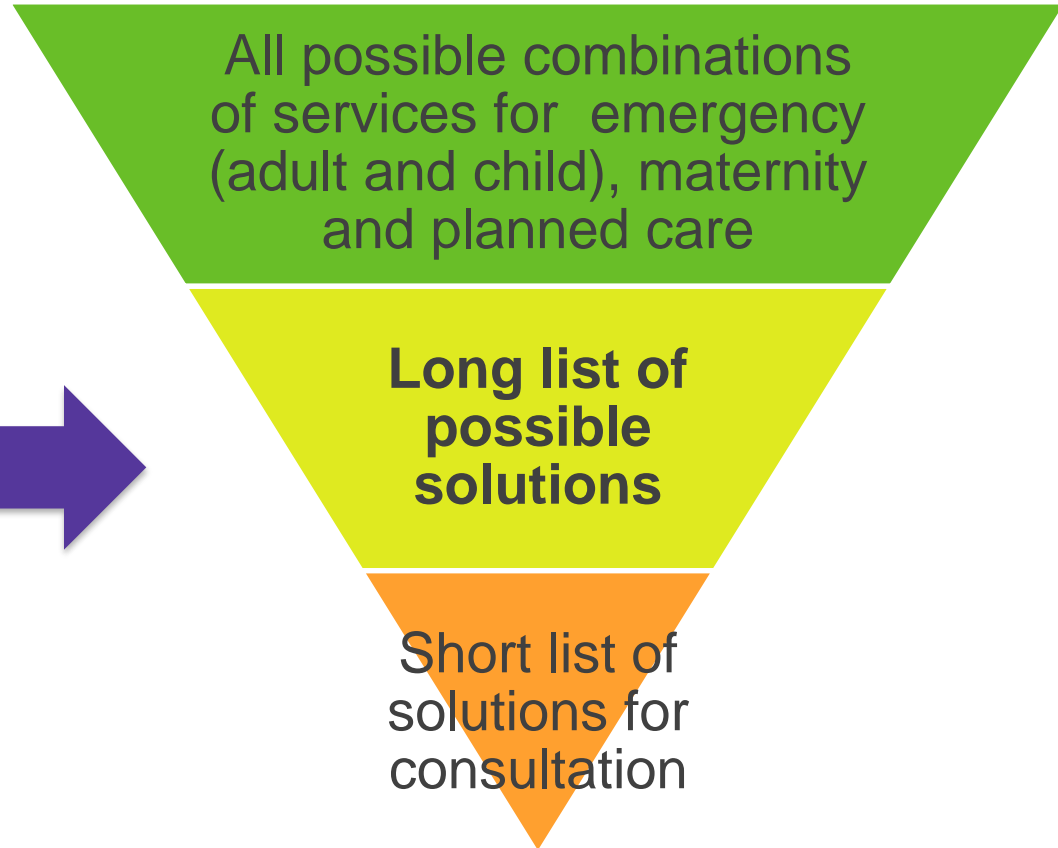
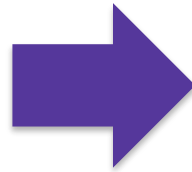
# Finding possible solutions



We worked out  
over 133  
possible  
combinations of  
services



We have used  
some working  
assumptions to  
create a long list  
of possible  
solutions



# Working assumptions

- Balancing clinical standards, better outcomes and workforce requirements means emergency care for adults and children should be provided from fewer sites.
- James Cook will remain the designated major trauma centre for Darlington, Durham and Tees.
- Some key clinical services must be provided alongside each other to provide a comprehensive emergency service for adults and children.
- Consultant led maternity will be based in the emergency hospitals, in order to manage high risk deliveries. Midwife led care for low risk deliveries should be provided at other hospitals.
- Bishop Auckland and Hartlepool Hospitals will continue to be centres for planned surgery.

# Possible solutions: long list

- **Status quo** – *James Cook as major trauma and heart attack centre and three other specialist emergency hospitals: Darlington Memorial, North Tees, University Hospital of North Durham (UHND)*
- **JCUH and two out of Darlington Memorial, North Tees and UHND** as emergency hospitals
- **JCUH and one of Darlington Memorial, North Tees and UHND** as emergency hospitals
- **Bishop Auckland and Hartlepool** and one other hospital out of Darlington Memorial, North Tees and UHND as planned care centres. The additional planned care centre would be at a local hospital with an integrated urgent care service.



This is not a definitive list, and we will add other solutions to this list that arise from engagement.

# Possible solutions long list - discussion

- What are your reflections on these solutions?
- Are there any others you think we should consider and why?
- What do you think the potential positive and negative impact of these would be?

# Next steps...

- We will share your feedback with the Programme Team
- We will use it to shape our list of solutions and our decision making criteria
- We would like to meet you again to discuss these issues further

# Timeline

## Next steps



# More information

For more information about the Better Health Programme:  
[www.nhsbetterhealth.org.uk](http://www.nhsbetterhealth.org.uk)

- Email: [necsu.betterhealthprogramme@nhs.net](mailto:necsu.betterhealthprogramme@nhs.net)
- Twitter: [www.twitter.com/NHSBetterHealth](http://www.twitter.com/NHSBetterHealth)
- Facebook: [/nhsbetterhealthprogramme](https://www.facebook.com/nhsbetterhealthprogramme)



**Better health**  
programme

**Thank you!**

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